

St. Albert Public Library
Strategic Plan 2021 – 2022:
Recovery and Renewal



Here for YOU.
Here for ALL.

**St. Albert
Public
Library**

Strategic Direction 2021-2022: Recovery and Renewal

Community members will have the supports they need to learn, grow and thrive as they live through the pandemic.

Goal 1: All community members are supported in their lifelong learning.

- Objective 1.1:** By the end of 2021, all existing partnerships with schools will be reviewed.
- Objective 1.2:** By the end of 2021, educators and learners will have received at least 3 remote learning supports.*
- Objective 1.3:** By the end of 2021, 5 programs will have been implemented for adults and teens to reflect the interests of the community.
- Objective 1.4:** By the end of 2021, 85% of caregiver participants of children aged 0-5 years will indicate that they and their child have felt supported through their connection with the Library.
- Objective 1.5:** By the end of 2021, the Summer Reading Games and STARFest will have exceeded 2020 metrics.

Goal 2: All community members are supported in their economic recovery.

- Objective 2.1:** By the end of 2021, an action plan in support of local business recovery will have been created and implemented, through consultation with partners including City Economic Development, NABI (Northern Alberta Business Incubator) and the Chamber of Commerce.
- Objective 2.2:** By the end of 2021, use of the Library Career Resource Centre will have exceeded 2020 metrics.
- Objective 2.3:** By the end of 2021, partners in the City of St. Albert Recreation and Community Services will be contacted to collaborate on recommendations from the Recovery Task Force report.

Goal 3: All community members are supported in their personal recovery.

- Objective 3.1:** By the end of 2021, the Library will have reviewed services to vulnerable populations* to ensure they have access to library services.
- Objective 3.2:** By the end of 2021, the Library will have implemented at least 2 programs that enhance community members' feelings of connection by providing comforting, welcoming and safe virtual and physical spaces.

Goal 4: SAPL will recover and address evolving organizational needs.

- Objective 4.1:** By the end of 2021, actions will have been undertaken to review and enhance internal communications and staff supports.
- Objective 4.2:** By the end of 2021, a job classification review project will have been undertaken.
- Objective 4.3:** By the end of 2021, further barriers to access will have been removed, in the areas of programming, membership and service access.
- Objective 4.4:** By the end of 2021, through consultation with staff and partners, an Equity, Diversity, Inclusion and Indigeneity (EDI) strategy will be developed with an accompanying policy.
- Objective 4.5:** By the end of 2021, Library total visits and loans will have exceeded 2020 metrics.

Definitions

Remote Learning Support – supports delivered remotely, including programs, digital resources and materials, and physical collection items.

Vulnerable populations – these populations include but are not limited to persons with developmental disabilities, seniors, and those with housing vulnerabilities.