

20 Year Statistics - St. Albert Public Library

Library USE	1996	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
TOTAL LOANS / Circulation	678,882	675,701	698,229	736,628	763,025	774,410	816,573	796,074	744,475	785,926	856,136	890,672	885,363	946,534	983,958	1,001,030	1,022,311	1,035,438
> Books & Print Material Loans	n/a	576,899	576,290	595,419	595,212	578,561	593,058	565,590	595,731	606,620	632,323	646,480	625,802	614,080	616,074	612,360	623,248	634,261
> Audio-Visual Material Loans	n/a	98,802	121,939	141,209	167,813	195,849	223,481	230,484	148,744	178,463	220,541	238,254	247,150	306,029	314,088	306,521	299,494	295,771
> Digital Resources Loans	0	0	0	0	0	0	0	0	641	1,041	3,272	5,938	12,411	26,425	53,796	82,149	99,558	105,406
PROGRAMS Presented	331	459	433	481	499	509	496	470	540	639	703	828	922	1,056	1,029	1,190	1,200	1,454
PROGRAMS Attendance	10,414	14,737	17,088	25,413	24,277	23,890	25,713	27,906	27,757	30,474	29,353	35,350	38,593	46,324	47,425	44,911	44,614	51,982
COMPUTER Use	n/a	n/a	n/a	14,470	19,548	25,600	31,469	27,239	27,939	28,412	28,431	28,072	25,678	24,774	21,761	31,573	37,583	34,823

Library VISITS	1996	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
TOTAL Visits	286,572	290,557	295,939	330,582	357,120	391,022	443,410	391,482	481,727	506,914	556,000	609,188	611,838	669,828	690,698	787,016	981,711	1,188,434
> In-person visits	250,000	265,617	252,964	253,303	259,055	269,798	275,935	245,914	263,080	280,375	296,448	312,393	302,760	330,613	324,894	332,152	341,732	363,295
> Virtual visits (Web, Telecirc)	6,268	24,940	42,975	77,279	98,065	121,224	167,475	145,568	218,647	226,539	259,552	293,870	309,078	339,215	365,804	454,864	639,979	825,139

Notes:

- In 2006 the Library was closed for 5 weeks for renovations so many statistics were affected by the closure.
- In 2007 how the use of multi-part AV materials was recorded changed due to new holds self-pickup service.
- Items borrowed or loaned = checked-out items only (does not include in-house use)
- Virtual visits include: DialPac visits (to 2004 - users accessing catalogue from home via telephone);
Website visits (from 1999 - visits to the Library website for library online services);
Telecirc visits (from 2002 - visits to automated telephone system to renew materials)
- In 2011 digital loans represented 1.4% of total loan, in 2016 digital was 10.1% of total loans.

	20 Years	15 Years	10 Years	5 Years	Last Year	Since 2000
Library USE	16 vs 96	16 vs 01	16 vs 06	16 vs 11	16 vs 15	16 vs 00
LOANS	53%	48%	30%	17%	1%	53%
> LOANS (Print)	n/a	10%	12%	1%	2%	10%
> LOANS (A-V)	n/a	143%	28%	20%	-1%	199%
> LOANS (Digital)	n/a	n/a	n/a	749%	21%	n/a
PROGRAMS	339%	236%	209%	58%	21%	217%
ATTENDANCE	399%	204%	86%	35%	17%	253%
COMPUTER use	n/a	n/a	28%	36%	-7%	n/a
TOTAL visits	315%	302%	204%	94%	21%	309%
> In-person visits	45%	44%	48%	20%	6%	37%
> Virtual visits	13064%	1820%	467%	167%	29%	3208%

